

Crowley Family Dentistry Insurance Policy Statement

Kathleen Crowley DDS
Michael Crowley DDS

WE ARE PLEASED THAT YOU HAVE INSURANCE

Your Employer's Dental Benefit Program will assist you in obtaining and maintaining a superlative level of oral health. We are committed to providing you with the best possible care. We always diagnose according to your dental needs and not what your insurance will allow. Our staff "understands" Dental Insurance and we will be glad to assist you in obtaining the maximum benefits specified in your contract. In order to achieve these goals, we need your assistance and your understanding of our payment policy.

- ❖ Payment for services is due at the time treatment is provided, unless payment arrangements have been made in advance with the office manager. We accept cash, checks, MasterCard, Visa, American Express, Discover, and Care Credit.
- ❖ Your Dental Benefit Program is a contract between you, your employer and the insurance company. **We must emphasize that as a dental care provider, our relationship is with you, not your employer and the insurance company.** Due to the many changes in benefit policies, it is no longer an easy task to interpret each individual policy. Although we try to stay aware of these changes, it is not always possible. We will be happy to submit your dental insurance claim at time of service, and give an estimate of what they will cover.
- ❖ Not all of the dental services provided by our office are covered benefit on all contracts.
- ❖ You are ultimately responsible for **all our fees and your co-pay** for all services rendered to you.
- ❖ After two billings or sixty days, the total bill is your responsibility. We will continue to assist you in obtaining maximum benefits for these services.

We will gladly discuss your proposed dental treatment and answer any questions you might have about the involvement of your dental benefit program in receiving this care.

Date

Print Name

Signature